

The Knowledge of Imam Hossein Hospital Inpatients about the charter of patients' right, 2007

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Abstract:

Because of the importance of the patient rights and its effects on physical and emotional injuries of patients and relationship between health service staffs and patients; this study was conducted and its objective was assessment of the patient's knowledge about their rights and also understanding of how these rights are accomplished in hospital. This investigation was a cross sectional study that was performed in November 2007, study population were 212 inpatient persons from six wards of Imam Hossein Hospital of Tehran that were interviewed at discharge time. Data collection instrument was a questionnaire consists of demographic and specific question about knowledge and performance of patient's right charters according to official order of Health Ministry of Iran in 1381. Mean age (\pm SD) of patients was 40.05(\pm 13.06) and educational stand of about 50% of patients was less than high school. The patients were aware of 84 percent of questions about their knowledge and they mentioned 64% of their rights were considered at hospital. Nevertheless only 30(14%) patients had seen the patient's right charter before that time and only 13(6%) patients had read it. This study showed that there is some weakness in performance of the patient's rights in hospital and also notification about these rights was weak. In some rights awareness of patients had obvious effect on its accomplishment but conversely in other rights the knowledge of patient had no effect on its performance. So it is important to conduct some solutions for increasing patient knowledge about their rights and it is necessary to design proper programs for improving performance of patient's right in hospital.

Key words: Patient Rights, Inpatient Opinion, Imam Hossein Hospital,